



Disaster Cycle Services: We provide preparedness information for house fires, floods, and other emergencies so our communities are ready. We assist families affected by local emergencies with food, shelter, comfort, and hope to help them on their road to recovery.

Health and Safety Services: We train our communities and workplaces to be prepared to respond in times of emergency. CPR/First Aid/AED, Hands Only Citizen CPR, Babysitter's Training and Water Safety classes.

Service to the Armed Forces: We support members of the military and their families pre-deployment, during deployment and when they return home through emergency communication services, financial assistance programs, re-integration and veteran services.

International Services: The American Red Cross works with the global Red Cross and Red Crescent Societies to meet the needs of the world's most vulnerable communities.

Blood Services: We are the single largest supplier of blood in the United States, providing approximately 40 percent of the nation's blood supply. Blood and platelets are needed for many different reasons— accident and burn victims, heart surgery patients, organ transplant patients, and those receiving treatment for leukemia, cancer or sickle cell disease may all need blood.

Volunteers: The American Red Cross is a volunteer led organization. We are able to serve our communities because of the selfless dedication of these individuals.



Preparing for, responding to and recovering from emergencies

- **387** responses to local disasters
- **968** local families received disaster assistance
- **964** smoke alarms installed in resident's homes
- **18,804** residents attended preparedness presentations
- **2,496** students reached through the Pillowcase Project
- **642** local organizations registered with Ready Rating



Reaching our community through social media

- **617,711** people reached through local Red Cross website
- **3,880** downloads of Red Cross apps
- **1,023,070** individuals reached through Red Cross social media platforms



Increasing community health and safety preparedness

- **49,161** people trained in CPR, first aid, AED, caregiving, and water safety skills



Providing Service to the Armed Forces and their families in emergencies

- **670** Service to the Armed Forces cases opened
- **646** family follow-up services provided
- **1,723** individuals reached through resiliency courses and Get to Know Us briefings



Connecting families around the world

- **29** active Restoring Family Link cases
- **30** people participated in an international course or presentation



Making a difference in other's lives

- **53,614** blood donations



Empowering our community

- **3,878** volunteers
- **79,265** volunteer hours

*Disaster can strike at any time. So can **HOPE**.*