About the Eastern New York Region

The American Red Cross Eastern New York Region comprises four chapters serving a population of more than 2.5 million people. Covering 24 counties and 26,000 square miles, the region operates with the support of a small group of paid staff and more than 3,300 dedicated volunteers.

How We Help

For more than a century, people across Eastern New York have been able to depend on the Red Cross to provide relief for disaster victims, health and safety training, support for members of the military and a safe and stable blood supply.

After nearly 500 local disasters in Eastern New York each year - primarily home fires - Red Cross volunteers provide shelter, food, comfort and hope to families when they need it most.

Disaster responses by Chapter in 2014:

- 123 responses in the North Country
- 172 responses in Northeastern New York
- 105 responses in the Mohawk Valley
- 65 responses in the Mid-Hudson Valley

Our Locations

Albany Office
33 Everett Road
Albany, NY 12205
(518) 458-8111

Glens Falls Office
74 Warren Street
Glens Falls, NY 12801
(518) 792-6545

Plattsburgh Office
26 Emory Street
PO Box 770
Morrisonville, NY 12962
(518) 561-7280

Poughkeepsie Office
4 Jefferson Plaza, Suite 302
Poughkeepsie, NY 12601
(845) 471-0200

Utica Office
1415 Genesee Street
Utica, NY 12501
(315) 733-4666

Watertown Office
203 N. Hamilton Street
Watertown, NY 13601
(315) 782-4410

To learn more, visit us at redcross.org/eny

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What is the Disaster Action Team (DAT)?
The Disaster Action Team (DAT) serves as the first, on-the-scene, Red Cross contact at the site of a disaster. While not considered first responders in the technical sense, DAT members are typically the first people at a disaster scene who provide comfort and direct assistance to help those who have been affected as they begin the recovery process.

When disaster strikes, DAT members are generally dispatched in teams of two to three people: an experienced DAT Responder and one or more DAT members in training.

Specific responsibilities include:
- Conducting damage assessments of affected dwellings and determining habitability
- Initiating casework to ensure that people have shelter, food and clothing to meet immediate needs after a disaster
- Supporting the “Mass Care” function, including assisting with feeding and shelter operations for larger scale disaster responses

What are the qualifications?
- Must be 16 or older
- Must have a valid drivers license or reliable transportation
- Must be capable of working at a disaster scene
- Strong interpersonal communication and problem-solving skills
- Ability to promote and maintain productive working relationships with a variety of individuals from diverse backgrounds

What training courses are required?
Disaster Action Team: Trainee
Qualified to respond to disasters under the leadership of a DAT Responder upon completion of the following courses:
- Disaster Cycle Services: An Overview
- DAT Fundamentals

Disaster Action Team: Responder
Must have at least three months experience as a DAT Trainee and demonstrate proficiency as a DAT member on at least 3 responses, in addition to completing the following courses:
- Trainee courses listed above
- Casework & Recovery Planning Fundamentals
- Disaster Assessment Fundamentals
- Feeding Fundamentals
- Mass Care: An Overview
- Sheltering Fundamentals
- Safe Food Handling
- Eastern New York DAT Workshop

How do I join the Disaster Action Team?
2. When prompted, enter your home zip code and choose “Disaster Services” as your area of interest.
3. Select the “Disaster Action Team Recruit” position for your home county, and click through the steps to complete an online application and background check.

“Everyone in the community expects Red Cross volunteers to show up in a crisis.” —Betty R.

Leadership Development Opportunities
- DAT County Coordinator
- Regional DAT Coordinator

Non-Response (Home/Office) Opportunities
- Disaster Call Coordinator
- Disaster Public Affairs Team Member

All Disaster Service Training is FREE!