

can choose to either close the

account, submit a request for

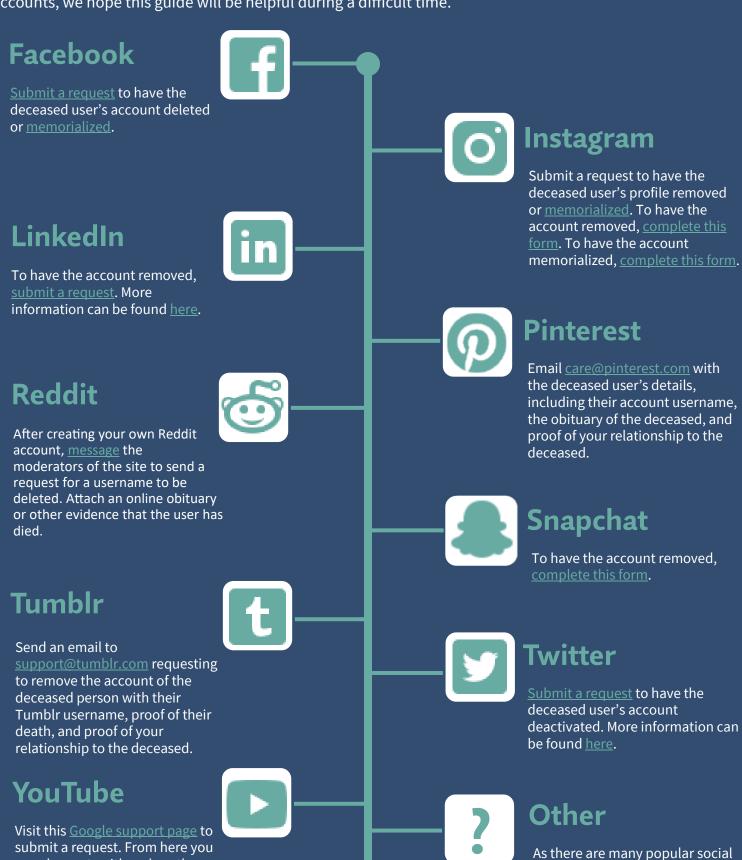
funds, or obtain data from the

account.

ConsumerResources.org Presents:

How to Close Social Media Accounts of Deceased Loved Ones

ocial media is part of many people's daily lives. However, when a loved one passes away, their social media accounts are often overlooked. When winding up the affairs of a deceased loved one, social media accounts should be considered. There are often forms to fill out, documents to file, and decisions to be made on how the accounts in question should be handled, such as whether to deactivate or memorialize the account. Memorializing the account, meaning the account remains accessible solely as a place where friends and family can gather and share memories of the deceased, is available with some social media and may serve as a comfort in a time of loss. However it is decided to handle social media accounts, we hope this guide will be helpful during a difficult time.



Icons made by <u>Icons8</u>.

media sites, we were unable to

include all of them here. If your

through a company not listed here, please go to that company's

loved one has social media

website for information.

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www.ConsumerResources.org.



Important Documents You May Need to Close Social Media Accounts

Birth Certificate

A birth certificate is a document issued by a government that records the birth of a child. Some companies may require a birth certificate to prove your relationship to the deceased. Each state has protocols in place for requesting copies of birth certificates.





Death Certificate

Most websites will require proof of death. The easiest way to do this is providing the deceased individual's death certificate. If the death certificate is unavailable, proof of authority to act on behalf of the deceased will be requested.

Executor Order

A document issued by a local court that states who the legal executor is for a particular estate and that they have the legal authority to act as such.





Last Will and Testament

This is a legal document that expresses a person's wishes as to how their property is to be distributed after death and as to which person is to manage the property until its final distribution.

Memorial Card

Memorial cards are keepsakes distributed at funerals, memorial services or celebrations of life ceremonies that provide tributes to loved ones who died.



Obituary

This is a notice of a death, especially in a newspaper, typically including a brief biography of the deceased person.

Power of Attorney

This is a legal document that gives authority to appoint a person or organization to manage a person's property, financial, or medical affairs if the person becomes unable to do so.



ConsumerResources.org is a hub of consumer protection information and resources from state and territory attorneys general, through the National Association of Attorneys General. The website features links to consumer protection resources for each attorney general office and federal enforcement agencies. Consumer complaints can also be filed with most attorneys general through the links on the website. In addition, the website offers educational materials on a variety of consumer topics to help consumers to stay informed on important issues and a monthly **newsletter.** To subscribe to our newsletter, **click here.**



