



American Red Cross
Chicago & Northern Illinois

2018 Disaster Preparedness Summit Agenda

Theme: **Building a More Resilient Workforce**

1. **Welcome | Co-Chairs | 8:30a**
2. **Opening Address/Panel | 8:40a**
 - a. A Day in the Life of a Disaster: Importance of a Resilient Workforce
 - i. Speaker – James Joseph, *Regional Administrator, FEMA Region V*
3. **General Session | 9:45a**
 - a. Perspectives on Risk: How Senior Leadership Incorporates Employee Resiliency into Planning
 - i. Moderator – Alicia Tate-Nadeau, *Executive Director, Chicago Office of Emergency Management and Communications*
 1. Roland Jeanlouis, *Catastrophe Response Manager, Allstate*
 2. Thomas Heneghan, *Senior Manager, Community Preparedness Education Program, Disaster Cycle Services, American Red Cross*
 3. Maureen Westling, *Vice-President, Claims, Aon National Flood Services*
 4. Zack Rosenburg, *Chief Executive Officer, St. Bernard Project*
4. **Break | Lunch/Networking | 11:45a**
5. **Luncheon Session | 12:30p**
 - a. Leveraging Your Workforce to Build a Culture of Readiness and Resilience Before, During and After a Disaster
 - i. Moderator – Louis Hobson, *Chief Executive Officer, Aon National Flood Services*
 1. Zona Walton, *Sr. Director, Global Resiliency, ADP*
 2. Mark Malcolm, *President and CEO, Disaster Management International*
6. **Break | 1:30p**
7. **Sessions | Breakout Sessions | 1:45p**
 - a. Session A: The Interplay of People in Disaster Management and Resiliency
 - i. Moderator: Mary Gardner, *Vice-President, Business Resilience, Group Risk Management, Zurich*
 1. Shay Bahramirad, *Director, Smart Grid and Technology, ComEd*
 2. Eric Cooper, *Field Leader, National Catastrophe Team, Allstate*

- b. Session B: Resiliency Planning Tabletop Exercise
 - i. Facilitators:
 - 1. Geary Sikich, *Principal*, Logical Management Systems, Corp.
 - 2. Dennis Wenk, *Principal Consultant*, Dimension Data
- 8. Break | 3:00p
- 9. Closing Session | 3:15p
 - a. A Tale of Two Hurricanes with the U.S. Virgin Islands Port Authority
 - i. Moderator – Celena Roldan, *Chief Executive Officer*, American Red Cross of Chicago and Northern Illinois
 - 1. Brian Valery, Alpha Risk Management; *Third-party Risk Manager*, Virgin Islands Port Authority
 - 2. Pete Jagger, *Managing Director*, Senior Vice President, Aon
- 10. Summit Adjourns | 4:15p
- 11. Reception | 4:15-5:00p