



**American Red Cross**  
Chicago & Northern Illinois

## **2018 Disaster Preparedness Summit Agenda**

Building a More Resilient Workforce

1. Welcome | Co-Chairs | 8:30a
2. Opening Address/Panel | 8:40a
  - a. A Day in the Life of a Disaster: Importance of a Resilient Workforce
    - i. Speaker – James Joseph, *Regional Administrator, FEMA Region V*
3. General Session | 9:45a
  - a. Perspectives on Risk: How Senior Leadership Incorporates Employee Resiliency into Planning
    - i. Moderator – Alicia Tate-Nadeau, *Executive Director, Chicago Office of Emergency Management and Communications*
      1. Dr. Shay Bahramirad, *VP, Engineering & Smart Grid, Commonwealth Edison*
      2. Roland Jeanlouis, *Catastrophe Response Field Manager, Allstate Insurance Company*
      3. Thomas Heneghan, *Senior Manager, Community Preparedness Education Program, Disaster Cycle Services, American Red Cross*
      4. Zack Rosenberg, *CO-Founder and Chief Executive Officer, SBP*
      5. Maureen Westling, *Vice-President, Claims, Aon National Flood Services*
4. Break| Lunch/Networking | 11:45a
5. Luncheon Session | 12:30p
  - a. Leveraging Your Workforce to Build a Culture of Readiness and Resilience Before, During and After a Disaster
    - i. Moderator – Louis Hobson, *Chief Executive Officer, Aon National Flood Services*
      1. Mark Malcolm, *President and CEO, Disaster Management International*
      2. Zona Walton, *Sr. Director, Global Resiliency, ADP*
6. Break | 1:30p
7. Sessions | Breakout Sessions | 1:45p
  - a. Session A: The Interplay of People in Disaster Management and Resiliency
    - i. Moderator: Mary Gardner, *Vice-President, Business Resilience, Group Risk Management, Zurich*
      1. Cynthia L. Berry, *MBA CBCP, Senior Manager, Global Business Continuity, Adtalem Global Education*

2. Eric Cooper, *Catastrophe Response Field Manager*, Allstate Insurance Company
  - b. Session B: Resiliency Planning Tabletop Exercise
    - i. Facilitators:
      1. Geary Sikich, *Principal*, Logical Management Systems, Corp.
      2. Dennis Wenk, *Principal Consultant*, Dimension Data
8. Break | 3:00p
9. Closing Session | 3:15p
  - a. A Tale of Two Hurricanes with the U.S. Virgin Islands Port Authority
    - i. Moderator – Celena Roldan, *Chief Executive Officer*, American Red Cross of Chicago and Northern Illinois
      1. Curtis Lee, *Senior Vice President*, Alpha Risk Management Inc.
      2. Pete Jagger, *Managing Director*, Senior Vice President, Aon
      3. Brian Valery, *Vice President*, Alpha Risk Management, Inc.
10. Summit Adjourns | 4:15p
11. Reception | 4:15-5:00p