

DARIO J. DIAZ JR.

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Summary

Disaster Services practitioner and trainer with over fifteen years of hands-on experience in public service organizations/environments. Subject Matter Expert in the Activities of the American Red Cross Disaster Cycle Services. Excellent leadership/management, Collaboration, interpersonal, Facilitation, training, Process improvement, and communication skills.

Employment History

Since 2014

AMERICAN RED CROSS

Regional Deputy Disaster Program Officer (Since 2014) American Red Cross in Greater New York Region, New York, NY Responsible for the implementation of the disaster services program within the greater New York Region alongside the Regional Disaster Program Officer (RDPO). Lead the implementation of the strategic vision provided by the (RDPO). Work alongside the (RDPO) in the development of policy and programs for the Disaster Cycle Services (DCS) Department. Responsible for leading and managing the Operations team; and support the Regional Disaster Program Officer in the management of all DCS teams within the Region. Ensure that the Disaster Management Cycle process is in place and the five primary activities are implemented and executed.

AMERICAN RED CROSS

Regional Director, Planning, Readiness, and Situational Awareness (2013 -2014)

American Red Cross in Greater New York Region, New York, NY Responsible for leading and managing a volunteer and paid staff team to support and provide planning and situational awareness in the Greater New York Region. Manage the Emergency Operations Center during large disaster operation. At the same time provide supervision/management to the Mass Care, Logistics, and Field Communications units. Responsible for the supervision of the five Disaster Program Managers in the five boroughs of New York City; who are fully responsible for the Preparedness, Response, and Recovery cycle in each of their jurisdiction.

Regional Director, Mass Care & Logistics (2011-2013)

American Red Cross in Greater New York Region, New York, NY
Supervise ARC/GNY volunteers and employees. Interview, train, mentor and evaluate volunteers and employees on Mass Care, Logistics, Field Communication and Fleet Management Units.

Responsible to manage the Emergency Services inventory of over 3 million dollars; and a fleet of over 100 vehicles. Served as a subject matter expert for Logistics the four activities of Mass Care; Sheltering, Feeding, Bulk Distribution, and Safe and Well Linking.

Disaster Relief International Delegate -

Roster Member (Since 2007) American Red Cross

International Delegate in Disaster management, rapid needs assessments, beneficiary targeting, distribution planning and management. I have served in the capacity of Disaster Manager and Liaison for international operations like the Haiti Earthquake of 2010 for over two months. I have also been trained and qualified as Emergency Relief Unit Leader for the International Federation of Red Cross and Red Crescent Societies.

Disaster Services Basic and Advance Instructor (Basic - Since 2002 and Advance since 2014)

Bergen-Hudson American Red Cross, Jersey City, NJ
American Red Cross in Greater New York Region,
New York, NY

Serve as one of the Disaster Service instructors teaching basic and advance level courses to the volunteers and paid staff. Develop Disaster Leadership volunteers in Operations Management and the other activities of Disaster Cycle Services.

Instructor Trainer (2001-2012)

Bergen-Hudson American Red Cross, Jersey City, NJ

Train individuals in the Health and Safety field, as well as instructors, volunteers, professionals, and any companies interested in training. The lead Water Safety Instructor Trainer, Lifeguard Instructor Trainer, and CPR/First Aid Instructor Trainer for both lay and professional Rescuers.

Senior Supervisor, Response (2006-2011)

American Red Cross in Greater New York, New York, NY Supervise ARC/GNY volunteers and employees to assist families within New York City affected by disasters. Interview, train, Mentor and evaluate volunteers and employees on response teams. Manage response to routine disaster operations.

Disaster Action Team Captain (2001-2006)

Bergen-Hudson American Red Cross, Jersey City, NJ
Responsible to Lead a group of volunteers to respond to Disaster Relief Operations throughout the chapter jurisdiction 24 hours a day, 7 days a week to assist families who were affected by a disaster.

Disaster Services, Family Assistance Specialist (2004-2005)

Bergen-Hudson American Red Cross, Jersey City, NJ
Lead a team of volunteers to provide crisis intervention casework services to clients who are homeless or faced with potential homelessness. Lead volunteers and paid staff in the provision of services to DYFS Clients on a 24 hr. / days, 7-day/week bases. Coordinate the Measles initiative program and the Youth Services Program for the Chapter. Chair the Hudson County VOAD and supervise the Americorp representative to the County VOAD.

1996-2011 JERSEY CITY DEPARTMENT OF RECREATION

Assistant Supervisor of Aquatics, Jersey City Department of Recreation-Aquatics, Jersey City, NJ

Responsible for the overall supervision and operation of the department's aquatic program, including hiring, scheduling, budgeting, and supervising up to 200 staff members and over 15 actual facilities.

2000 to 2001 Peer Educator (2000-2001)

New Jersey City University-Counseling Services

Provided support to students through individual and group counseling sessions. Facilitate educational presentations addressing the issues of class, gender, drugs, race, and other social issues to the community.

Disaster Operations

Led and worked multiple small and large-scale Disaster Operations throughout my career including:

Hurricane Sandy (2012), Hurricane Isaac (2012), Haiti Earthquake (2010), Hurricane Irene (2010), Hurricane Gustav (2008), Hurricane Ike (2008), Indiana Tornadoes (2007) Hurricane Katrina (2005), Hurricane Ivan (2004)

Served as the job director in over 20 Level 3 Operations.
Led and worked over 3000 level 1 and 2 Operations.

Education

New Jersey City University

Double Major in Psychology (Mental Health) and Criminal Justice (Law Enforcement) - 2001

Certifications

ARC-Disaster Cycle Services (Disaster Services Overview, Shelter Operations, Shelter Simulations, Disaster Assessment, Feeding, Bulk Distribution, Logistics Overview/simulation, Supervision in Disasters, Service Deliver Site Manager, ASDRO, FSI, 5266, Shelter Fundamentals, DST-Communications, DST Customer Service, DST Computer Operations, DST Networking, DST Overview, Safe and Well Linking, National Shelter System, Disaster Public Affairs, Working with Total Diversity, Emergency Support Function #6, Fundamentals of Chapter Disaster Operation Management, Emergency Operation Center/Incident Command Liaison, Disaster Instructor Specialty Training, ERV,-Ready-Set Roll, Public Affairs in Disaster I, Collaborating to ensure Effective Service Delivery, Client Assistance Cards, Disaster Assessment Basics, Introduction to Disaster Services).

- Basic Disaster Instructor (Sheltering, Feeding, Disaster Assessment, Client Casework)
- Advance Disaster Instructor (Service Delivery Site Manager)
- Advance Disaster Instructor (Mass Care Management)
- National Hurricane Conference - 2014
- Basic Course Training - IFRC
- International Response Training
- Emergency Relief Unit – Roster Member
- Emergency Relief Unit – Leader Training – IFRC
- ICS 100, 200, 300, 360, 700, 800. EMI 311
- International Humanitarian Law Instructor IHL – In the Midst of War.
- Synectics – Innovative Problem Solving Training
- Scuba Diving (Open Water Diver, Advance Open Water Diver, Rescue Diver, Boat Diver, Nitrox Certified, Dive Master Candidate.

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Awards

Community Service Award, Lambda Theta Phi, Latin Fraternity Inc. Health and Safety Service to the community award (April 2004) Manager of the Year, Jersey City Dept of Recreation (August 2000)

The American Culture, at NJCU, Essay published (Modern Language)
