

Susan Rounds
Regional Chief Operations Officer
American Red Cross
Greater NY Region

Susan Rounds is the Chief Operations Officer for the American Red Cross Greater New York Region, a position she has held since July 2012. As COO, she manages the operational support functions in the areas of finance, operations, real estate, fleet, and human resources across the nine counties and additional areas served by the Greater New York Region.

Prior to joining the team in Greater New York, Ms. Rounds served in various leadership and management roles within the American Red Cross in chapters, regions and National Headquarters offices across New York and New England, including as interim Regional Chief Executive Officer for both the New Jersey Region and the Greater New York Region.

Susan holds a degree in Non-Profit Management from Empire State College.