The Red Cross is a very unique organization that is dedicated to preventing and alleviating human suffering. With humanitarianism as our guiding principle, we serve anyone and everyone in need during times of disasters.

What most people don’t realize is that the Red Cross in Hawaii responds to disasters throughout our state every 2-3 days. Anytime a disaster occurs, from Kahului to Kaimuki to Kona, you can count on the Red Cross to be there to provide not only emergency food, clothing, and shelter, but crisis and spiritual counseling to help get victims back on their feet after a tragedy. And we do this without any expectation of anything in return, because all of our disaster training and services are free.

And every day, the Red Cross helps local communities and businesses prepare for emergencies with disaster information and lifesaving training. Whether it’s supporting disaster victims, teaching people how to save lives, or keeping deployed Hawaii soldiers in touch with their loved ones in times of crisis, we deliver our services with caring, compassion and expertise. Over 3,000 trained Red Cross volunteers and 40+ staff work together to keep the people of Hawaii safe, healthy and prepared.

Because the American Red Cross is not a government agency, we must rely on the aloha spirit and generosity of Hawaii’s people to continue providing these critical services to the people of Hawaii. Mahalo to all 15,000 of our Hawaii Red Cross donors for supporting our work and ensuring that we can be there whenever and wherever help is needed.
"Our company is deeply indebted to the Red Cross...for the quick and sympathetic assistance you provided our staff during the recent aviation crisis...your kind offer to provide post-crisis counseling to our staff was a godsend, and each of our staff has commented favorably about the superb job you did in helping each of us deal with the emotional impact of the incident."

— Received from a local tour company following a tragic crash

"Thank you for providing my son and I your assistance during our recent tragedy...we both appreciate your prompt attention to providing us with brief counseling...it was a very trying time having to deal with the death of a family member as well as the loss of our home...thank you for the kindness you have shown."

— Received from a fire victim

"I am writing this letter with the warmest thanks and Mahalo to the support and assistance that you have provided me and my family through this disaster of losing my house. If it wasn’t for your assistance I do not think I could bear the burden of losing everything I owned in my home which went up in smoke...thank you once again from the bottom of my heart..."

— Received from a fire victim in Hilo

"They just showed up. We didn’t call them or anything. They just did a great job."

— Noted by about the Red Cross

Meanwhile, caseworkers were meeting with 4 families throughout the island (Waimanalo, Kalihi, Mapunapuna, and Kaneohe) offering temporary shelter to residents whose homes were becoming unsafe due to the rising flood water. These rains also had a devastating consequence at Pearl Harbor Naval Base where a young girl drowned near a storm drain. Our crisis counselors responded to the call and met with grieving members of the community. This day emphasized the need to recruit and retain volunteers with different skills and talents. With everyone working together, the Red Cross was able to make a difference.

— Received from a Red Cross employee

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