



### **A Message from the CEO**

Every disaster is personal, no matter how big or small, or how many individuals are affected. Whether it's a house fire, flooding, a hostage situation or other tragedy, it's a disaster to that person or family. When someone has just lost everything they own in a fire or loved ones in a tragedy, they are not able to think clearly. That's when trained Red Cross volunteers step in to help a hurting neighbor, to make sure that prescription medicine lost in a fire is refilled, that they have a bed to sleep in that night, or first month's rent. And we continue to check on these victims for 30 days, and longer if necessary, to make sure they are recovering. We do these things without any expectation of payment because all of our disaster training and disaster services are free. We tell our victims that our services are a gift from the people of Hawaii.

Most people don't realize that Red Cross is on call 24 hours a day, 365 days a year. When we get a hotline call from first responders, our dedicated volunteers rush to the scene of a disaster within two hours of being notified, wherever it is, no matter if it's day or night. We work to meet the immediate emergency needs of individuals and families affected by a disaster, to get them back on their feet after tragedy strikes. We are able to provide this assistance because of the generosity of our donors, volunteers, and the community.

In addition to responding to disaster victims with caring and compassion and helping people prepare for disasters, our mission is to save lives. Each year, we teach over 20,000 people essential lifesaving skills such as first aid, CPR, and aquatics to enable them to help their own families, friends, co-workers and neighbors during times of emergencies. We also provide emergency communication between deployed Hawaii military service members and their families. The Red Cross is not a government agency and so we rely on the generosity and aloha spirit of Hawaii's people to deliver these critical services to our community. We are proud of our 93 year history of service to Hawaii and we are also grateful for the support of our 4,000+ volunteers and 15,000 donors for their compassionate contribution to the cause of humanity.

### **Statewide Service Locations**

Hawaii State Chapter Headquarters  
4155 Diamond Head Road  
Honolulu, HI 96816  
(808) 734-2101

Hawaii County  
55 Ululani Street  
Hilo, HI 96720  
(808) 935-8305

Kauai County Office  
4485 Pahe'e Street, Suite A  
Lihue, HI 96766  
(808) 245-4919

Maui County Office  
45 North Market Street, Suite A  
Wailuku, HI 96793  
(808) 244-0051

Kaneohe Service Center  
P.O. Box 63002  
Kaneohe MCB, HI 96863  
(808) 257-8848

Hickam Service Center  
655 Vickers Avenue, Bldg 1105  
Hickam AFB, HI 96853  
(808) 449-0166

Schofield Barracks Service Center  
Ayers Ave., Building 750, Rm. 201  
Schofield Barracks, HI 96857  
(808) 655-4927

Tripler Army Medical Center Service Center  
Tripler AMC, HI 96859  
(808) 433-6631



**American Red Cross**  
Hawaii State Chapter



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**HAWAII STATE CHAPTER**

**Stewardship Report FY11**

**[www.hawaiiredcross.org](http://www.hawaiiredcross.org)**

**Hawaii Red Cross Response Highlights**

- Disaster Action Team volunteers responded to 85 disasters, reaching 533 individuals. This assistance included food, clothing, shelter and emotional support or referral. Over 880 meals were provided to victims of disasters and emergency workers in the field, and an additional 77 people were housed in 9 shelters during times of evacuation.
- 1,780 military service members and their families relied on the Red Cross for emergency communications in times of crisis
- Dedicated and trained volunteers staffed free First Aid Stations at community events throughout the state and provided direct assistance to 980 persons.
- Over 27,227 members of the U.S Armed Forces and their families were provided with pre-deployment information on how to use Red Cross services to maintain connection with their families during times of crisis and separation



**Hawaii Red Cross Preparedness Highlights**

- Disaster preparedness information was shared with 19,051 persons on how to prepare for emergencies through presentations and materials.
- Throughout the islands, 22,706 people were reached with the information and skills to protect and save lives through the use of First Aid, CPR and Automated External Defibrillation and other training courses.
- Lifesaving aquatics courses were provided to 5,679 persons teaching them how to protect their lives and the lives of others in and around the water

- 171 Nursing Assistants were trained to provide professional and compassionate care for the elderly and sick individuals requiring such services.
- 149 youth were certified as Red Cross Babysitters
- The Hawaii Red Cross has 4,631 volunteers including 20 Red Cross Youth Clubs



**Other Highlights:**

In FY11, 34 Red Cross dog volunteers visited patients at Tripler Army Medical Center as part of Red Cross Tripler Human Animal Bond (HAB) Program. The American Red Cross sponsors this pet facilitated therapy program, which uses animals to assist a therapist in helping patients who are recovering from physical, mental or social illness. Volunteers bring pets to wards, clinics and waiting areas for informal visits. All animals are screened by Army Veterinary Services and must pass strict behavioral and physical qualifications to be a part of this program. All handlers also receive special training. For more information, contact the Red Cross Human Animal Bond Program, 433-6631



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