

Sandy McCarthy

President, Retirement Services

Sandy McCarthy is president of Retirement Services. She leads all Retirement Services (RS) functions, including Institutional Markets, defined contribution and defined benefits services, with a strong focus on customized retirement plans through highly personalized administration and recordkeeping services.

McCarthy joined OneAmerica® in 2018 and is a member of the OneAmerica Executive Council. She brings with her more than 30 years of industry experience, including key leadership roles at Mercer, ING (now Voya) and CitiStreet.

Previously she spent seven years in leadership roles as a senior partner at Mercer, where she served as North America Region Benefits Administration Business Leader, following a position as CEO and board member of Asia Pacific Outsourcing Business, while living in Melbourne, Australia. Before joining Mercer, McCarthy was a 21-year contributor at ING (now Voya) and its legacy companies, serving as president of its Institutional Plan Services. Prior to the acquisition of CitiStreet by ING in 2008, she served as president and board member of CitiStreet, LLC. Her past leadership positions also include service with Fidelity Investments, Bank of America and State Street.

McCarthy graduated with honors from Tufts University, earning both her undergraduate degree in sociology and education and then a Master of Arts degree in education. She then completed an MBA from the Fuqua School of Business at Duke University. McCarthy served on the boards of directors of the American Benefits Council, the Employee Benefits Research Institute, the Spark Institute, the Boys and Girls Club of Middlesex County Massachusetts, and the Beverly School for the Deaf. She was also a founding member of the Superannuation Industry Leadership Group in Australia.

She currently serves on the board of trustees for the American Red Cross of Indiana, Junior Achievement of Central Indiana, Employee Benefit Research Institute and LIMRA LOMA Secure Retirement Institute.



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