
Visitor's Policy for Paratransit

Lextran will provide Paratransit service for visitors to our service area who are eligible for Paratransit in their home city or jurisdiction. For the purposes of this policy, a visitor is an individual with a disability who does not reside in the area serviced by Lextran. Lextran shall treat individuals as eligible for Paratransit service upon provision of documentation of their eligibility in their home city or jurisdiction. If the individual does not have documentation of their eligibility, they may provide a phone number or email contact for the agency that has granted their eligibility in their home jurisdiction. Wheels program personnel shall contact that home agency to document the visitor's eligibility. The visitor shall immediately be eligible for Paratransit service in Lextran's service area the same.

Visitors may contact the Lextran ADA Paratransit Coordinator at 859-255-7756 to request Paratransit service. Visitors are encouraged to contact Lextran as soon as is practical to ensure their timely access to the service.

Visitors wishing to utilize Lextran's Paratransit service may do so for any combination of 21 days during any 365-day period beginning with the visitor's first use of the service during such 365-day period.