

Nurse Aide Testing FAQ

Q: What do I need to submit to request a test?

A: You will register yourself online for a test and follow the instructions on your confirmation email regarding test day requirements.

Q: How do I know if I am eligible to take the CNA Test?

A: There are three eligibility routes:

1. If you have completed a Nurse Aide Training program that was approved by the Massachusetts Department of Public Health, you can present a copy of the certificate of completion.
2. If you have been approved by the Massachusetts Department of Public Health to waive your training because you trained in another state or as part of an accredited nursing program, you can present that approved form.
3. If you were previously licensed as a CNA in Massachusetts, you can present proof of the expired licensure.

Q: How long am I eligible to test after completing an approved Nurse Aide Training program?

A: You are eligible to test indefinitely. Your training does not expire.

Q: What if my name has changed?

A: All name changes must be approved and processed by the State Testing Office in Dedham prior to your test date. Name change documentation will not be accepted on the day of testing.

Q: What if I missed or need to cancel my test date?

A: You will have to pay to reschedule your test date. You must call the State Testing Office to be rescheduled into a new test day.

Q: What if I am late for testing?

A: You are required to arrive **15 minutes** prior to your test time. If you arrive late and the test is already in session you will not be allowed to test and you must pay to reschedule.

Q: What form of payment is acceptable for testing fees?

A: Testing fees are paid by credit card.

Q: What are the testing fees for the CNA/NAT Test?

A: The non-refundable testing fees are as follows:

Initial Testing Fees:

- Full Certification \$110
- Recertification \$110

Re-take Fees:

- Failed only the written test \$40
- Failed only the clinical test \$70
- Failed the entire exam \$110

Q: What documentation is required for the day of testing?

A: You must bring your test application, eligibility documentation, confirmation email and identification.

Q: Which IDs are accepted?

A: You must bring a photo identification which must be a clear and current state or federally issued ID and must match the information on your test application and eligibility documentation.

The only acceptable forms of photo ID are:

State issued driver's license

Current passport

Military ID

Valid and current permanent resident card

Registry of Motor Vehicle-issued photo ID

No other forms of photo ID will be accepted.

Q: What do I need to bring on the day of testing, aside from documentation?

A: Bring an actor for the skills test. The actor must be at least 18 years old and must be someone who will not be taking the test within the next six months. Your actor must speak and understand English, as they will be given instructions and asked to sign a waiver.

Q: What should I expect on the day of testing?

A: There are two parts of the test, written and clinical. The written portion is a 2-hour exam conducted in a group. The clinical portion is administered individually and generally lasts no more than 30 minutes.

Q: Can I bring children to the test site?

A: No. Children are not allowed at the testing sites.

Q: What happens after I test?

A: You will not receive results on the day of the test. If you pass the knowledge and clinical portions of the test, your certificate will be sent in the mail with in three weeks. If you do not pass, you will receive a letter with in three weeks indicating which portion(s) of the exam you need to retake. You will not be given results over the phone.

Q: How do I schedule a retest?

A: Your results form will have instructions to go to our web site www.redcross.org to book your retest online.