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OWNERSHIP
The American National Red Cross exists pursuant to a charter granted in 1905 by an act of the United States Congress. Chapters of the American Red Cross are local units of the corporation, not separate legal entities. As a national not for profit corporation chartered by an act of Congress, the American Red Cross is authorized to conduct business in all 50 states.

MISSION STATEMENT
The mission of the American Red Cross Nurse Assistant Training Program (the "NAT Program") is to prepare Nurse Assistants who provide high quality and compassionate care for residents in nursing homes, assisted living facilities, private homes, and patients in hospitals.

PHILOSOPHY AND PURPOSE
The NAT Program is rooted in five (5) principles of care: Privacy, Dignity, Independence, Communication, and Safety. The NAT Program is designed to motivate the participant and establish a deeper appreciation of his/her important role in providing quality nursing care in a variety of healthcare settings.

The purpose of the NAT Program is to provide the information and skills that will enable nurse assistants to provide quality care for residents in nursing homes, as well as supplemental information and skills to enable them to provide quality healthcare for clients at home and patients in hospitals and other healthcare facilities. The course is led by Registered Nurses who have completed a nurse assistant training course and meet all applicable Federal, State, and American Red Cross instructor requirements.

NAT PROGRAM OVERVIEW
The NAT Program consists of 114 hours of instruction, including 72 plus hours of classroom (43 lecture hours and 29 lab hours) and 42 hours of supervised hands-on clinical experience at a local skilled nursing facility. All classes are taught by highly experienced and professional nurses with a small student to instructor ratio to provide quality training; for lecture, the ratio is 15:1, for lab practice, the ratio is 8:1 and for clinical work, training, the ratio is 8:1. The expectation of excellence is high within our fast-paced and focused program. We train our students to provide compassionate care for people within the healthcare system.

Through lecture, video, role-playing, and hands-on laboratory and clinical practice, our students learn procedural skills such as bathing, dressing, positioning, and vital signs. Students will also learn key communication techniques through life skills training including resume workshop and interview preparation to prepare students for employment after graduation. After students graduate the NAT Program, they are eligible to become a Certified Nursing Assistant (CNA) and sit for the Maryland state examination to become a Geriatric Nursing Assistant (GNA).

All classes meet in state-of-the-art classrooms equipped with desks, hospital beds, wheelchairs, mannequins and all equipment necessary to obtain the requisite skills. Parking is free. Public transportation is located near the training facilities.

NURSE ASSISTANT TRAINING PROGRAM COSTS
Tuition
Total cost payable to American Red Cross for this training is $1250.00 (includes $100.00 non-refundable Application Fee, $150.00 Lab/Supply Fees). Each student will be responsible for any additional expenses.
Tuition includes

<table>
<thead>
<tr>
<th>Item</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Fee</td>
<td>$100.00</td>
</tr>
<tr>
<td>Lab/Supply Fee</td>
<td>$150.00</td>
</tr>
<tr>
<td>Tuition:</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>TOTAL:</td>
<td>$1,250.00</td>
</tr>
</tbody>
</table>

Included in the NAT Program:
Books, CPR/First Aid/AED, graduation ceremony, and job fair opportunities are provided.

Student Responsibility

<table>
<thead>
<tr>
<th>Item</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical Exam:</td>
<td>$25.00-$75.00</td>
</tr>
<tr>
<td>Tuberculosis (TB) Test:</td>
<td>$5.00-$50.00</td>
</tr>
<tr>
<td>Uniform (white scrub top and red scrub pants):</td>
<td>$40.00-100.00</td>
</tr>
<tr>
<td>White shoes:</td>
<td>$20.00--$50.00</td>
</tr>
<tr>
<td>Watch (with a second hand):</td>
<td>$20.00-$30.00</td>
</tr>
<tr>
<td>CJIS Fingerprinting (Required by MD Board of Nursing (MBON))</td>
<td>$62.00</td>
</tr>
<tr>
<td>Competency Evaluation Program Test:</td>
<td>$105.00</td>
</tr>
<tr>
<td>Certification Fee for MBON</td>
<td>$20.00</td>
</tr>
</tbody>
</table>

Prospective students must pay their tuition in full prior to the first day of class.

Tuition is to be paid by credit/debit card, cashier's check, or money order payable to “American Red Cross”. No cash accepted.

If an outside source is paying all, or a portion, of the NAT Program costs, a signed payment authorization from the agency/source must be provided at the time of registration. If the outside source is paying an amount less than the full amount for the NAT Program, the student is responsible for the remaining balance, which is due at the time of registration, along with the signed authorization.

TRANSFER/WITHDRAW/LEAVE OF ABSENCE/REFUND POLICIES

Students requesting transfers up to three (3) days prior to the first day of class may transfer, without charge, to the next scheduled class that has availability. Students will be allowed only one (1) transfer, without charge.

In the event a student has a significant life event that makes them unable to attend or complete a NAT Program course and need a leave of absence (both to be determined by the Program Manager), the student shall provide documentation of the personal health issue within five (5) business days of the life event. The Program Manager may require verification of death and relation of the student to the deceased, and in that event, the student may be eligible for a refund or transfer into another class. The request for a leave of absence should be submitted, and must be accepted by the NAT Program Manager. The student’s absence from class cannot exceed a period of thirty (30) school days or sixty (60) calendar days. If the student fails to return to the class within that time period, the NAT Program Manager will drop the student from the NAT Program. Only one request for a leave of absence may be granted per class.

All fees paid by the student shall be refunded if the student withdraws from the NAT Program within seven (7) calendar days after signing the Enrollment Agreement. Students have a right to cancel enrollment in the NAT Program and obtain a full refund of charges paid (minus the $100.00 non-refundable Registration Fee and $150 Lab/Supplies Fee) after the seven (7) day cancelation period and prior to attendance at the first day of class. Students who have started the course and the seven (7) days cancelation period has expired will receive a refund. Refunds will be issued as follow:
Percentage of time Completed | Percentage of Tuition Refund
--- | ---
Less than 10% | Refund 90%
10% up to but not including 20% | Refund 80%
20% up to but not including 30% | Refund 60%
30% up to but not including 40% | Refund 40%
40% up to but not including 50% | Refund 20%
More than 50% | No Refund

Refunds must be requested in writing to the Program Manager. The date of withdrawal or termination is the last day of attendance by the student. Any refunds due to the student shall be based on the day of withdrawal or termination and paid within 60 days from the day of withdrawal or termination.

The American Red Cross Nurse Assistant Training Program reserves the right to cancel any class for which there is insufficient enrollment. The school can also deny enrollment if the class is filled to capacity.

Increment Weather Policy
On school days, classes will be cancelled if public schools are closed in Baltimore City. If the Baltimore City public school system is delayed, NAT classes/clinical will start on time. Weekend classes and non-school day classes will be cancelled if Baltimore City declares a snow emergency. Check MD511.org for an announcement of a snow emergency. Information for inclement weather cancellations or for other class cancellations will be announced on 410-624-2060, which can be checked for updated information. In cases of cancellation, a makeup class or clinical experience will be scheduled with notice to students.

NAT PROGRAM OUTLINE

- Chapter 1: Being a Nurse Assistant Lecture 1.5 hours
- Chapter 2: Working on the Health Care System Lecture 1.5 hours
- Chapter 3: Understanding Legal and Ethical Aspects of Health Care Lecture 1.5 hours
- Chapter 4: Understanding People in Our Care Lecture 2 hours
- Chapter 5: Communicating with People Lecture 3 hours
- Chapter 6: Controlling Spread of Infection Lecture 2 hours & Lab 2 hours
- Chapter 7: Preventing Injuries Lecture 1.5 hours
- Chapter 8: Responding to Emergencies Lecture 1 hour & Lab .5 hours
- Chapter 9: Measuring Vital Signs, Weight and Height Lecture 3 hours & Lab 6 hours
- Chapter 10: Maintaining a Comfortable Environment Lecture 1 hour & Lab 4 hours
- Chapter 11: Providing Restorative Care Lecture 2.5 hours & Lab 1 hour
- Chapter 12: Assisting with Positioning and Transferring Lecture 1 hour & Lab 4 hours
- Chapter 13: Assisting with Personal Cleanliness and Grooming Lecture 2.5 hours & Lab 10 hours
- Chapter 14: Assisting with Meals and Fluids Lecture 3.5 hours
- Chapter 15: Assisting with Elimination Lecture 4.5 hours & Lab 1 hour
- Chapter 16: Promoting Comfort and Rest Lecture 2 hours & Lab .5 hours
- Chapter 17: Assisting with Admissions, Transfers and Discharges Lecture .5 hours
- Chapter 18: Providing Care for People with Specific Illnesses Lecture 2 hours
- Chapter 19: Providing Care for People with Cognitive Changes and Dementia Lecture 1.5 hours
- Chapter 20: Providing End-of Life Care Lecture 2 hours
- Chapter 23: Managing Your Time Lecture 1 hour
- Appendix A: Medical Terminology and Abbreviations Lecture .5 hours
- Appendix B: Body Basics Lecture 1.5 hours
LEARNING OBJECTIVES

Upon completing of the NAT Program, students will be expected to successfully perform the following procedures:

• First Aid Choking
• Handwashing
• Putting on and Taking Off Protective Clothing
• Handling a Plastic Trash Bag
• Using Electronic Thermometer
• Counting and Recording a Person’s Pulse
• Counting and Recording a Person’s Respiration
• Taking and Recording a Person’s Blood Pressure
• Moving a Person Around in Bed
• Position a Person in Supine, Fowler’s, and Lateral Positions
• Transferring from Bed to Chair
• Reposition a Person in a Chair
• Using Mechanical Lift to Transfer a Person from Bed to Chair
• Brushing and Flushing Teeth
• Providing Denture Care
• Giving a Person a Complete Bed Bath and Shampoo
• Helping a Person with Showering and Shampooing
• Brushing and Combing a Person’s Hair
• Helping a Man Shave with an Electric and Safety Razor
• Cleaning a Person’s fingernails and Toenails
• Helping a Person Dress/Undress
• Making an Occupied/Unoccupied Bed
• Helping a Person Eat
• Measuring a Person’s Height and Weight
• Helping a Person Use the Bathroom/Commode/Bedpan/Urinal
• Providing Perineal Care for a Person with Urinary Catheter
• Emptying a Urinary Drainage Bag
• Applying an External Urinary Catheter to a Male
• Collecting Urine/Stools/Sputum Specimens
• Testing Urine for Sugar and Acetone
• Giving a Person a Tab Water Enema
• Diapering a Child
• Collecting a Urine Specimen from an Infant
• Helping a Person with Passive Range of Motion Exercise
• Helping a Person Walk
• Applying Elastic Stockings
• Bathing a Newborn
• Providing Post Morten Care
• Applying Compresses and Assisting with Soaks
• Changing an Ostomy Appliance

COURSE COMPONENTS

Lecture: Note taking and pre-reading are mandatory and add to the learning process.

Activities: Activities are designed to involve students in the experiential learning process.

Video: Videos and instructor demonstrations are used to provide a standardized method for all nursing skills to help ensure standardization of quality, and to present real life scenarios for the student.

Lab sessions: Lab sessions allow students to demonstrate competency in each skill prior to the clinical experience.

Clinical experience: The clinical component of the NAT Program will provide students with a real world, hands-on learning opportunity in a long-term healthcare facility.

ADMISSION POLICY

You must attend a mandatory information session prior to signing up for a class; there is no cost to attend. Please bring a government-issued photo ID and Social Security Card with you. At the informational session (“Information Session”), you will learn what the NAT Program includes, pricing, policies and procedures, along with a list of the required documents that are due prior to signing up for the NAT Program, and how to register for the NAT Program. No registration will be accepted without attending the Information Session. Please register for a NAT (CNA training) Information Session at www.redcrss.org, under Training and Certifications.
Students enrolling in the NAT Program must:

1. Be at least 18 years of age. Proof of age is required.
2. Take the SRA Test and achieve a satisfactory score.
3. Have a PPD or Chest X-Ray within one (1) year of clinical rotation.
4. Have a complete physical examination within one year of the student’s registration date.

The SRA Reading Index (“SRA Test”) will be conducted at the Information Session. Information Sessions take place every Tuesday at 9:00 AM and Thursday at 1:30 PM. **NO CELL PHONES ARE ALLOWED IN ANY INFORMATION SESSION.**

After successfully completing the Informational Session and SRA Test, you may immediately register for the NAT Program by providing all documents required and paying the tuition in full.

**SRA TEST**

National Computer Systems, Inc. developed the SRA Test which is used to determine eligibility into the NAT Program. It is a standardized, reading comprehension examination that tests to an eighth-grade level. National Computer Systems is responsible for the determination of the minimum cut-off score. A NAT Program instructor will administer and score the SRA Test on the day of the exam. Upon successful completion, the student will be eligible to register for the Nurse Assistant Training course.

The SRA Test is divided into five (5) levels as follows:

- Level 1: Picture – Word Association. 7/9 correct answers are required for proficiency.
- Level 2: Word Decoding. 10/13 correct answers required are for proficiency.
- Level 3: Phrase Comprehension. 10/13 correct answers are required for proficiency.
- Level 4: Sentence Comprehension. 9/12 correct answers are required for proficiency.
- Level 5: Paragraph Comprehension. 10/13 correct answers are required for proficiency.

Proficiency is required in all five (5) levels to successfully pass the SRA Test. In the event a student does not pass the SRA Test on the initial attempt, he or she is eligible for re-testing after a three-month waiting period or the successful completion of an English as a second language course.

**DOCUMENTS REQUIRED UPON REGISTRATION**

1) NAT Program Registration Form;
2) Clear Background Check Release Form;
3) Completed Enrollment Agreement;
4) Education – SRA Test;
5) Copy of Government-issued photo ID/Passport and copy of your social security card; and
6) Red Cross TB Form documenting negative TB test or chest x-ray *(must be completed within 12 months of the start of clinical).*
7) Red Cross Physical Form completed by Healthcare Practitioner *(must be completed within 12 months of the start of clinical)*
8) Payment

All items listed above, including full payment, must be received to secure a spot in a particular course. Registration is done on a first come first serve basis and classes may fill to capacity. Registration may be done Monday through
Friday, from 8:30 AM to 5:00 PM. No appointment is necessary. Full payment is due upon registration, payable by credit/debit card, cashier’s check or money order only. No personal checks or cash will be accepted.

**Note:** Students are advised to keep all documents regarding enrollment and financial obligations. The American Red Cross does not offer credit for previous training.

**LEARNING ACCOMMODATIONS**

The classroom, lab and clinical sessions require the ability to learn in a fast-paced academic environment coupled with strenuous physical activity. If you have any condition that could affect your ability to participate, including learning disability, pregnancy, chronic condition or an injury, please provide written permission from your physician or clinician prior to enrolling in the NAT Program. Applicable conditions revealed after enrollment without permission to participate will be grounds for dismissal from the NAT Program.

In compliance with the Americans with Disabilities Act, the ADA Amendments Act of 2008 and Section 504 of the Rehabilitation Act, postsecondary education students with disabilities who request accommodations are required to submit supporting documentation of their disabilities, which documentation has been provided by a current, qualified examiner/health professional. All students are expected to demonstrate the same level of understanding of course material and meet the minimum skill performance standards as all other students in the class.

**STATE EXAM**

Once students have successfully completed the NAT Program and intent to become a CNA, they must register with MBON to become a CNA. Students have up to 12 months following completion of the program to take the state exam to become a GNA. If you fail any portion of the exam with your first attempt, you have a total of 4 attempts within 24 months to retake and pass both parts of the exam. The Red Cross is not responsible for placement following satisfactory completion of CNA training.

**BACKGROUND CHECK/PRIOR CONVICTIONS**

Criminal convictions may affect a student's ability to be certified by MBON.

Subject to applicable laws and regulations, the American Red Cross has the right to deny a student enrollment based on a prior conviction, and the Application Fee will be forfeited if the seven (7)-day cancelation period has expired. Please contact the NAT Program Manager regarding your questions and concerns about prior convictions, if applicable.

**GRADING**

The NAT Program is graded on a Pass/Fail scale. Students are expected to come prepared to class with all homework assignments completed. Students are required to pass written exams (quizzes and a final exam) with a minimum of 80%. Students have the opportunity to take quizzes up to two (2) times, and may retake the final exam one time. Student’s progress will be tracked through the use of the written At Risk Memorandum, which is given to the student for each skill or test that they do not perform up to standard. If a student does not successfully pass on their last attempt of a quiz or the final exam, they will be dismissed from the NAT Program. Should the student be dismissed for unsatisfactory progress they may re-enroll paying tuition in full and begin the NAT Program, from the beginning.

Students are required to demonstrate competency of all skills required in the NAT Program. Evaluation of competency occurs both in the lab and clinical components of the NAT Program.
All skills listed in the Nurse Assistant Training Student Handbook must be performed with 100% accuracy. In the clinical setting, students are expected to demonstrate respect, truthfulness, reliability, timeliness and good judgment in providing safe care to residents.

The American Red Cross maintains all student grade records on file as long as it operates the school for the NAT Program. All students’ daily attendance and record of academic achievement will be recorded on the individual students’ permanent record.

STUDENT DRESS CODE
The Nurse Assistant student uniform is a white scrub top, fire-engine red scrub pants/skirt, and white shoes. Students are expected to be in uniform every day of class, clinical, State exam days, the job fair, and graduation. A watch with a second hand is part of your uniform.

Shoes should be an athletic/tennis shoe and must be closed toe and closed heel. Shoes may have some other small color or design, as long as they are mostly white.

PERMITTED
- Scarf (white color) for those with religious necessity,
- Small earring studs and rings with personal significance (limit one per hand),
- Natural makeup and
- Nails trimmed not extending beyond tips of fingers. No colors or designs.

NOT PERMITTED
- Cellular phones (must be out of sight and turned off during class and clinical),
- Hats or scarves (religious exception permitted),
- Dangling jewelry or visible facial piercings (nose, eyebrow, lip, chin, etc.),
- Long, loose hair, extreme hair color or styles,
- Acrylic nails or overlays,
- Heeled, open-back, or clogged shoes,
- No jackets over the uniform attire, unless they are professional white scrub jackets; provided, if you are cold, we allow a long-sleeve white shirt with no writing under the white scrub top), or
- Tattoos must be covered for the class/clinical experience (religious exceptions permitted).

RESUME BUILDING/JOB FAIR
- Students will have the opportunity to create or edit their resume during the resume workshop and life skills portion of the NAT Program; this is a required portion of the NAT Program.
- The NAT Program hosts a job fair for all students. The job fair will help students find a job but does not guarantee employment. Students will have the opportunity to complete job applications and schedule interviews with prospective employers. The American Red Cross does not provide job placement for students.
ATTENDANCE

The student is required to satisfactorily complete the entire NAT Program, including didactics, lab, and clinical work. Students are expected to attend every clinical and classroom session on time. Any time missed must be made up.

Students must maintain an 80% attendance record during clinical, attending a minimum of thirty-two (32) hours. One 8-hour session will be scheduled to make-up missed classes. Lateness in clinical sessions will be considered to be an absence. Students must maintain an 85% attendance record during class/lab sessions. No more than ten (10) hours will be allowed for make-up classes. Each student’s cumulative attendance record will be reviewed by the instructor on a daily basis. After missing one (1) class, or after two (2) incidences of lateness, students will be informed that they will be placed on probation. After two (2) incidences of lateness of more than fifteen (15) minutes, the third (3rd) occurrence will be considered to be an absence, and the entire class must be made up.

Students will have three (3) weeks from the class completion date to make up any class time and two (2) weeks to make up any missed clinical session. Failure to make up missed class time or sessions will result in dismissal from the NAT Program. Attendance will be taken daily at the beginning of class/clinical. Pursuant to the State of Maryland Higher Education Commission (“MHEC”), all absences, whether or not “excused”, will be calculated in the student’s attendance record.

ADDITIONAL STUDENT GROUND RULES

• Use of cell phones, pagers, and other electronic devices, including tablets, iPads, iPods, etc are prohibited and must be stored out of sight. Cell phones are to be used only in designated areas.
• Smoking is prohibited in the building and on the premises. Smoking is prohibited in any facility during clinical experience, including breaks.
• Additional student ground rules will be provided on the first day of class.
• Cheating is grounds for immediate dismissal from the NAT Program.

Any student receiving an unsafe rating for patient care evaluation will be terminated and will not receive a certificate, or be eligible to re-enroll in the NAT Program. Activities that will result in an unsafe rating and immediate dismissal include: stealing in the classroom or clinical; abusive language to an instructor, resident, classmate; inappropriate behavior with a resident; violent or aggressive behavior toward faculty, students or residents; inaccurate or false reporting of care provided for or condition of a resident; and/or alcohol or drug use while attending class or clinical and cheating. All terminations will be reviewed by the NAT Program Manager.

SCHOOL CALENDAR

The American Red Cross observes the holidays listed below. If a holiday falls on a Saturday, it is observed on the preceding Friday. If a holiday falls on a Sunday, it is observed on the following Monday.

New Year’s Day – January 1st
Independence Day – July 4th
Thanksgiving Day – 4th Thursday in November

Memorial Day – Last Monday in May
Labor Day – 1st Monday in September
Christmas Day – December 25th

STUDENT’S RIGHTS AND RESPONSIBILITIES

Students have the right to review any and all documents in their school file. Students also have the right to discuss any concerns they have with a school official. Students are responsible for adhering to all school rules and regulations while in attendance and must meet all established guidelines in order to eligible for graduation.
STUDENT COMPLAINT RESOLUTION PROCESS

If a student wishes to appeal an academic or disciplinary action, they must first go to the instructor with the appeal in writing within forty-eight (48) hours of notice of the action. Students are encouraged to use the Compliant/Grievance Form, which is in the student handbook. If the resolution is not satisfactory, then the Lead RN should be contacted in writing. A meeting will be scheduled to discuss student’s concerns. If we are unable to reach consensus on the disciplinary action, then the student and instructor will discuss the action with the Program Manager for final appeal. In order to appeal any initial, adverse action, the student must submit that appeal in writing to the next level of authority in the NAT Program within forty-eight (48) hours of obtaining notice of the action, or the student will have waived their rights to appeal the action. Each level of authority in the NAT Program will have not more than forty-eight (48) hours to respond to the student’s appeal. An appeal will be taken seriously and evaluated objectively by the Lead RN and NAT Program Manager, with the final determination being within the discretion of the Program Manager.

Any student not satisfied with the outcome of their complaint by the American Red Cross may file a complaint in writing and mail to:

Associate Director of Career and Workforce Education
Maryland Higher Education Commission
6 N. Liberty Street, 10th Floor
Baltimore, MD 21201
FAX: 410-332-0270
Email: PCS.MHEC@maryland.gov

PROGRAM PERFORMANCE

All students, current and prospective, may obtain from the Maryland Higher Education Commission information regarding the performance of the NAT program, including enrollment, completion rate, and passage rate on the licensure examination. This information may be obtained by checking www.mhec.state.md.us, writing MHEC at 6 Liberty St., Baltimore, MD 21201, or by calling 410-767-3301. Students have the right to appeal any grievance to the Secretary of MHEC or by contacting either the Maryland Office of the Attorney General, Consumer Affairs Office at 200 St. Paul Place, Baltimore, MD 21202 or by calling 410-528-8662 or the MD Board of Nursing at 410-585-1900.

NON-DISCRIMINATION & ANTI-HARASSMENT POLICY

The American Red Cross fosters equal employment opportunity for all applicants, volunteers and employees, without regard to race, color, sex, religion, national origin, age, handicap or veteran status, except when, with reasonable accommodations, age or handicap substantially limits ability to meet or perform legitimate service standards or poses a safety hazard. If a student believes that she or he has been subjected to illegal harassment, the student must bring the matter to the immediate attention of the instructor. All reports of harassment will be promptly investigated and, if appropriate, remedial action will be taken.
PROGRAM INFORMATION AND SCHEDULE

<table>
<thead>
<tr>
<th>Schedule</th>
<th>Week Days</th>
<th>Class Times</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekend Class (14 hours/week)</td>
<td>Saturday &amp; Sunday</td>
<td>9:00 AM to 4:30 PM</td>
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<tr>
<td>Day Class (25 hours/week)</td>
<td>Monday thru Friday</td>
<td>9:00 AM to 2:00 PM</td>
</tr>
<tr>
<td>Evening Class (12 hours/week)</td>
<td>Monday, Tuesday and Thursday</td>
<td>6:00PM – 10:00 PM</td>
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Each student is required to attend clinical session for 5 consecutive days (6:45am -3:15 PM)

For the most up to date schedule of classes, please visit redcross.org or call 1-800-RedCross

Information Sessions are held on Wednesdays at 10:00 AM

Clinical Sites:
- Pickersgill Retirement Community, 615 Chestnut Ave., Towson, MD 21204
- Brinton Woods Health and Rehabilitation Center 3939 Penhurst Ave., Baltimore, MD 21215

American Red Cross
4800 Mount Hope Drive
Baltimore MD 21215
Phone (410) 624-2060
Fax (410) 624-2039

PROGRAM STAFF

Office Staff:
- Allison Flanary, BA Operations Manager  
  allison.flanary@redcross.org
- Dr. Janet Jones, DNP, RN Director, Lead Instructor  
  janet.jones4@redcross.org

Instructors:
- Jackie Omotosho, RN
- Sandra Squire, RN
- Theresa Countryman, RN
- Vanessa Scott, RN

Revised once a year or as needed
(Rev. June 5th, 2019)