

**PLEASE NOTE THAT THIS ITEM HAS SPECIFIC
RETURN INSTRUCTIONS THAT DIFFER FROM
OTHER ITEMS**

This item ships back to a different warehouse than other items using an included prepaid return label, so it is important to read these instructions thoroughly. Please follow the instructions below to return this specific item.

For returning all other items, please visit: <https://www.redcross.org/take-a-class/shipping-and-returns> for more information.

RETURN POLICY

Returns will only be accepted within 30 days after your order was originally shipped using the included return label. If you are not 100% satisfied with your purchase, you can return this item using the included return label for a full refund. Included in this shipment is a return label for this item. Please ensure that ONLY THIS ITEM is shipped using the included return label.

RETURN INSTRUCTIONS

Please Follow these steps to return unwanted merchandise for a refund:

1. Complete the bottom half of this form in its entirety.
2. Enclose this return form and copy of your order confirmation inside the returning package.
3. Ship to the warehouse address listed to the right using the included return label.
4. Once we receive your return, we will refund your order, excluding the original shipping charges.

You will be notified via email once your return has been processed.

A COPY OF THE ORIGINAL ORDER CONFIRMATION OR THE ORDER NUMBER MUST BE INCLUDED WITH ALL RETURNS IN ORDER TO GET A REFUND.

If you do not have a copy, please log into your account on the Red Cross Store (<https://www.redcross.org/store>) or contact customer service to retrieve one.

**Warehouse Address
FOR THIS ITEM
ONLY:**

eLifeguard, INC.
265 Barnes Blvd
Rockledge, FL 32955

ITEM NUMBER	QUANTITY	PRODUCT NAME OR DESCRIPTION	RETURN CODE	RETURN CODES
				02 = Item Not As Described
				03 = Incorrect Item Delivered
				04 = Damaged/Defective
				05 = Changed Mind
				06 = Other (Please Provide Comments)

Comments: